

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 23rd day of October' 2024

C.G.No.113/2024-25/Resco Kuppam Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. K. R. Srinivasulu and Others,
H.P. Road, Near Saibaba Temple, Kuppam (M),
Chittoor District.

Complainant

AND

1. Dy. Executive Engineer/O/Resco Kuppam
2. Executive Engineer/O/Resco Kuppam

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.10.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER

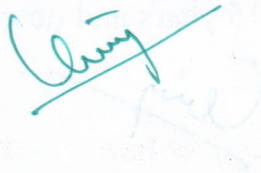
01. The complainant filed the complaint during the Vidyut Adalat conducted on 08.08.2024 at Kuppam stating that they are residing in HP road area for the last 15 years and no electrical poles are erected



in their street and as such they took the service wire from the neighboring streets which causes inconvenience.

02. The said complaint was registered as C.G.No.113/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that for erecting the poles in the street the estimated charges are to be paid by the Municipality concerned and accordingly they served the demand notice to the Municipal Commissioner on 19.08.2024 asking for payment of the estimated charges and on receipt of the amounts they will complete the work.

03. Heard complainant and respondents through video conferencing. The complainant submitted that they approached the Municipal Commissioner who in turn told them that, the Municipality within a short period pay the amounts. The respondents submitted that soon after payment of the estimated charges, they will erect the poles. We recorded the submissions of both the parties. The complainant is advised to pursue the matter with the Municipality and on payment of the estimated charges by the Municipality, the respondents are directed to erect the poles and complete the work by following the



SOP norms. With the said observation, this complaint is closed.

There is no order as to costs.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 23rd day of October'2024.

Chingy 23/10/24

CHAIRPERSON

K. Ramesh Babu
Member (Finance)
23/10/2024

[Signature]
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

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